

## ANNA COUNTRY RV RANCH, LLC – POLICIES AND GUIDELINES

### **GENERAL RULES:**

- \*Check In – 2:00pm Check – Out 11am
- \*Quiet Hours – 10pm – 8:00 am
- \*Speed Limit strictly enforced **5mph**
- \*Rates based on 2 people – view rate sheet (Max. 6)
- \*Fireworks, air or pellet guns, or firearms are **NOT** permitted
- \*Parents are responsible for the conduct of their children and any damages incurred. All children under 14 should be accompanied by an adult
- \*All garbage should be bagged, tied and placed in designated area
- \*\$35 returned check fee. Checks only accepted from extended stay guests.
- \*All guests must register with the office upon arrival
- \*All visitors of guests should be registered at office and guests are responsible for their visitors. A \$3 per day per visitor fee will be charged for overnight stay.
- \*All registered guest and visitors use park at your own risk. The park is not responsible for damages and will not be responsible for theft or injury occurring during your stay.
- \*We reserve the the right to refuse services to anyone or continued guest privileges to “Offenders” of park policies.

### **RIG AND SITE APPEARANCE:**

- \*We reserve the right to refuse service to any rig based upon its appearance and/or condition
- \*Pressure regulators are recommended for water connection
- \*Plastic sewer elbow or rubber donut must be used to connect to sewer. You may purchase at an RV supply or you may purchase from the park store
- \*Guest acknowledges they connect to park electrical sources at their own risk. Anna Country RV Ranch is not liable for damage or injury that occurs either directly or indirectly relating to electricity.
- \*Light duty extension cords are a hazard so we suggest for your safety using ones that are appropriate for your RV
- \*No open flames or fireplaces (small personal BBQ grills) are allowed unless a county burn ban is in force
- \*Outdoor items should be neat and orderly. Storage containers are allowed to be stored under RV and all cords, hoses, cables should be coiled and bundled
- \*NO tents or pop-ups

Revised 12.1.18

### **PARKING AND VEHICLES:**

- \*Two (2) vehicle limit on each site plus RV
- \*All vehicles must have current registration, tags and insurance and in operational condition
- \*Parking on grass not permitted
- \*ATV's, dirt bikes, or motorbikes NOT permitted
- \*Motorcycles are permitted to your site only
- \*Golf carts are permitted with proof of insurance and may be driven in the park by licensed drivers only
- \*No type of mechanical repair is allowed at site
- \*Arrangements should be made with management for parking boats, trailer, additional vehicles for additional fee if overflow parking is available

### **PETS:**

- \*Sites are limited to two (2) friendly pets.
- \*Sorry, some breeds are not allowed due to liability and guest safety.
- \*See **Pet Agreement** required for all pets entering park
- \*Zero tolerance for aggressive or noisy dogs or violations of pet agreement

### **RESERVATIONS:**

- \*Reservations – A credit card is required to hold a site for you. When you arrive we will swipe your card or you may pay with cash.

### **CANCELLATION POLICY:**

In order to receive a full refund if no other fees owed:

- \***Extended Stay Guests:** 30 day notice of cancellation
- \***7 night or longer stay** (but less than 30) - 2 week
- \***Daily stay:** Requires 24 hour notice
- \***NO SHOWS:** will be charged the full amount
- \***Guest who shorten their stay** are liable for charges on canceled nights and all other fees owed
- \*Guest who are asked to leave due to violations of park rules are still responsible for all debts and fees owed. NO refund will be given.

### **EMERGENCIES: CALL 911**

**Park Office: 469-986-5354**

**12020 County Road 1067, Anna, TX 75409**

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